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**FROM THE OWYHEE COMMUNITY HEALTH FACILITY  
INCIDENT MANAGEMENT TEAM  
PUBLIC ANNOUNCEMENT ON 2020 COVID-19 #3**

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March 27, 2020

## **OCHF Outpatient Screening/Triage Change**

OCHF's Key Goals are to slow the transmission of the virus, address patient care needs, protect our healthcare personnel and preserve our healthcare system. In response to COVID-19 outbreak, the OCHF is continually modifying its process to provide quality patient care in a safe environment. Due to the increasing number of cases in both Nevada and Idaho, the OCHF is making the following changes:

\*\*\*Effective Monday, March 30, 2020, 8:00 am the OCHF is going into a **"Lockdown Protocol."**

\*\*\***All patients needing assistance are to call 775-757-2415, extension 4237 for instruction before coming to the clinic.**

\*\*\*Patients who do present to the clinic due to an urgent illness or possible COVID-19 symptoms will be screened, triaged and provided direction upon immediate entrance to the clinic (Dental area). A Nurse will immediately assist in your patient care need.

\*\*\*Medication Refills: Please call 757-2403, extension 4313 for refill instructions.

\*\*\*For emergencies, please call "911"

These measures are taken to protect and provide the safest environment possible.

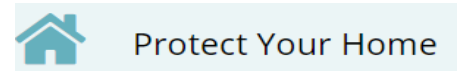
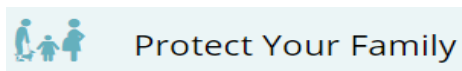
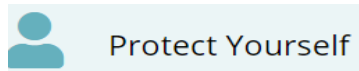
If experiencing the following symptoms **PLEASE CALL (775)757-2415, extension 4237.**

- *FEVER*
- *COUGHING*
- *SHORTNESS OF BREATH*
- *CHEST PAIN*
- *DIZZINESS*
- *FATIGUE*



When you call this number, the Nurse will conduct an over the phone assessment and provide you with patient care instructions.

## **Please practice SOCIAL DISTANCING, STAYING HOME and WASHING YOUR HANDS.**



*Thank you for your support and cooperation*

